REACH
Resource Equity & Access Coordination Hub

REACH Summary of Operations
YTD Q4 12/13/22 to 6/30/23

Participation Metrics

	Central	Northern	Southern	Western	Grand Total
Eligible Referring Locations	4	9	7	2	22
Referring Location Utilization	4	9	7	2	22
Utilization %	100%	100%	100%	100%	100%

Transfer Outcome Metrics

	Central	Northern	Southern	Western	Grand Total
% Total Requests by Region	40%	32%	25%	3%	100%
Requested Transfer Volume	1,157	916	738	84	2,895
Accepted Transfer Volume	1,043	834	680	76	2,633
% Transfers Accepted	90%	91%	92%	90%	91%
# Accepted Transfers Outside of REACH	20	71	31	4	126
% Accepted Transfers Outside of REACH	2%	9%	5%	5%	5%
Median # Attempted Locations	3	5	4	4	4
Max # Attempted Locations	25	26	27	15	27
# Canceled Requests	114	82	58	8	262
% Canceled Requests	10%	9%	8%	10%	9%

Canceled Request Reasons

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Discharged Home or Lower Level of Care	38	33%	18	22%	22	38%	2	25%	80	30%
Referring System Admitted Patient	24	21%	31	38%	15	26%	1	13%	71	27%
Patient Left AMA	34	30%	17	21%	11	19%	4	50%	66	25%
Physician Consult Only	14	12%	12	15%	8	14%	1	13%	35	13%
Patient Expired	2	2%	2	2%	1	2%			5	2%
Patient/Family/MD Refused	2	2%	2	2%	1	2%			5	2%
Weather Prohibits Safe Transfer	1	1%							1	0%

Requested Reasons for Transfer

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Service Line / Specialty Not Available	1,047	90%	814	89%	658	89%	79	94%	2,598	90%
Higher Level of Care	104	9%	92	10%	65	9%	5	6%	266	9%
Capacity	2	0%	5	1%	8	1%			15	1%
Null	2	0%	5	1%	4	1%			11	0%
Patient / Family request	1	0%			2	0%			3	0%
Continuity of Care	1	0%			1	0%			2	0%

Top 20 Requested Medical Specialties

	Central	Northern	Southern	Western	Statewide
Cardiology	216 (19%)	201 (22%)	145 (20%)	20 (24%)	582 (20%)
GI - General	104 (9%)	114 (12%)	81 (11%)	1 (1%)	300 (10%)
General Surgery	127 (11%)	62 (7%)	65 (9%)	8 (10%)	262 (9%)
Internal Medicine (Medical)	47 (4%)	64 (7%)	53 (7%)	6 (7%)	170 (6%)
Pulmonology	70 (6%)	63 (7%)	72 (10%)	7 (8%)	212 (7%)
Neurology-General	34 (3%)	63 (7%)	39 (5%)	6 (7%)	142 (5%)
Nephrology	57 (5%)	55 (6%)	49 (7%)	7 (8%)	168 (6%)
Orthopedics	60 (5%)	38 (4%)	26 (4%)	2 (2%)	126 (4%)
Urology	78 (7%)	26 (3%)	17 (2%)	3 (4%)	124 (4%)
Neurology-Stroke Intervention	41 (4%)	38 (4%)	10 (1%)	3 (4%)	92 (3%)
Neurosurgery	35 (3%)	17 (2%)	17 (2%)	2 (2%)	71 (2%)
GI - Complex (ERCP, EUS, etc.)	17 (1%)	20 (2%)	21 (3%)		58 (2%)
Hand	36 (3%)	10 (1%)	6 (1%)	1 (1%)	53 (2%)
Interventional Radiology	15 (1%)	16 (2%)	6 (1%)	1 (1%)	38 (1%)
ENT	25 (2%)	12 (1%)	11 (1%)	3 (4%)	51 (2%)
Infectious Disease	14 (1%)	6 (1%)	5 (1%)	2 (2%)	27 (1%)
Hepatology	9 (1%)	23 (3%)	13 (2%)	2 (2%)	47 (2%)
Oncology/Hematology	15 (1%)	11 (1%)	12 (2%)	3 (4%)	41 (1%)
Podiatry	33 (3%)	9 (1%)	13 (2%)		55 (2%)
Endocrine	17 (1%)	8 (1%)	15 (2%)	2 (2%)	42 (1%)
All Other Specialties	100 (9%)	58 (6%)	62 (8%)	3 (4%)	223 (8%)
Dermatology	2 (0%)				2 (0%)
Head & Neck Oncologic Surgery	1 (0%)	1 (0%)			2 (0%)
OB	2 (0%)	1 (0%)		2 (2%)	5 (0%)
Oculoplastic	2 (0%)				2 (0%)

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Transferred Levels of Care

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Accepted	Tele/PCU	391	37%	354	42%	189	28%	27	36%	961	36%
	Med Surg	358	34%	200	24%	186	27%	19	25%	763	29%
	ED	156	15%	101	12%	201	30%	22	29%	480	18%
	ICU	116	11%	162	19%	84	12%	6	8%	368	14%
	Trauma	21	2%	10	1%	6	1%			37	1%
	Gen Peds					10	1%			10	0%
	PICU			4	0%	4	1%			8	0%
	OB Triage/L&D			3	0%			2	3%	5	0%
		1	0%							1	0%
	Total	1,043	100%	834	100%	680	100%	76	100%	2,633	100%

Median Transfer Time (hours) by Level of Care - *(initial request to REACH until placement secured)*

	Central	Northern	Southern	Western	Grand Total
Med Surg	2.3	2.5	2.9	2.6	2.5
Tele/PCU	2.1	2.7	2.3	2.6	2.3
ICU	1.9	2.2	2.5	1.9	2.1
PICU		1.3	2.4		2.1
ED	1.2	1.7	1.2	1.5	1.3
Gen Peds			0.9		0.9
OB Triage/L&D		0.9		2.3	0.9
Trauma	0.6	0.8	0.5		0.6
Median Case Time	2.0	2.4	2.0	2.3	2.1

Patient Demographics - Race

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
American Indian/Alaska Native	726	63%	788	86%	342	46%	72	86%	1,928	67%
White/Caucasian	266	23%	83	9%	207	28%	7	8%	563	19%
Unknown	117	10%	31	3%	64	9%	4	5%	216	7%
Hispanic	40	3%	8	1%	114	15%	1	1%	163	6%
>1 Race Identified	5	0%	1	0%	5	1%			11	0%
Black/African American	3	0%	4	0%	3	0%			10	0%
Native Hawaiian/Pacific Island..			1	0%	2	0%			3	0%
Asian					1	0%			1	0%

Patient Demographics - Age

	Age Range	Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	0	4	0%	6	1%	13	2%	4	5%	27	1%
	10	2	0%			5	1%	1	1%	8	0%
Adults	10	12	1%	4	0%	3	0%	2	2%	21	1%
	20	90	8%	48	5%	48	7%	6	7%	192	7%
	30	152	13%	140	15%	69	9%	6	7%	367	13%
	40	181	16%	132	14%	99	13%	14	17%	426	15%
	50	203	18%	163	18%	118	16%	19	23%	503	17%
	60	188	16%	195	21%	165	22%	16	19%	564	19%
	70	185	16%	142	16%	130	18%	14	17%	471	16%
	80	115	10%	64	7%	69	9%	2	2%	250	9%
	90	23	2%	22	2%	18	2%			63	2%
	100	1	0%			1	0%			2	0%

Patient Demographics - Gender

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Female	531	46%	438	48%	348	47%	45	54%	1,362	47%
Male	625	54%	478	52%	390	53%	38	45%	1,531	53%
Unknown	1	0%					1	1%	2	0%

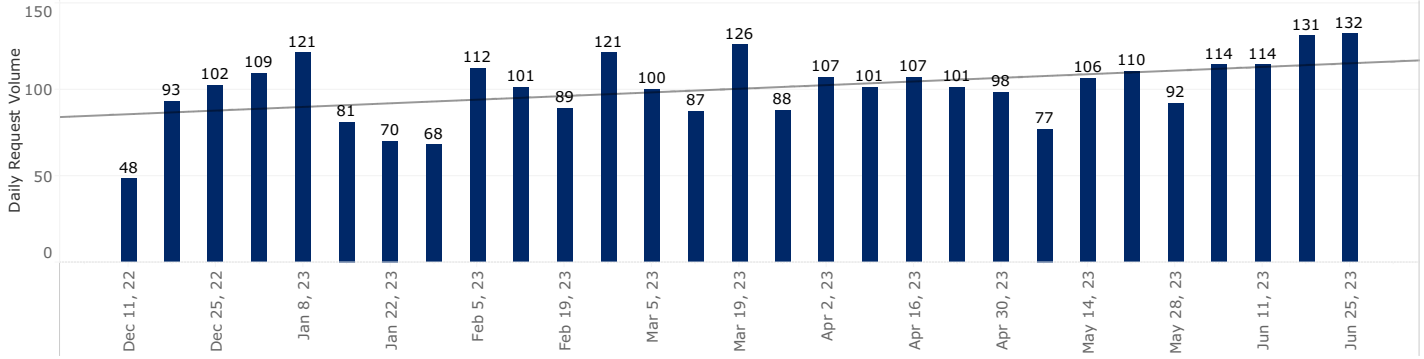
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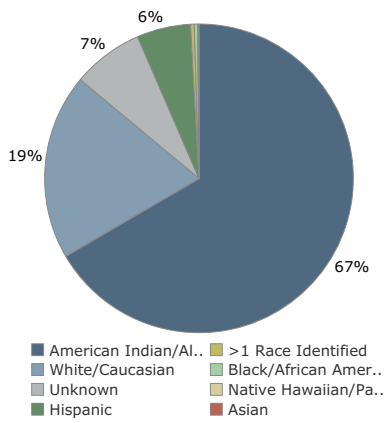
In and Out of Region Transfers by Referring Region

	Central	Northern	Southern	Western	Grand Total
In Region	96%	17%	65%	28%	61%
Out of Region	4%	83%	35%	72%	39%

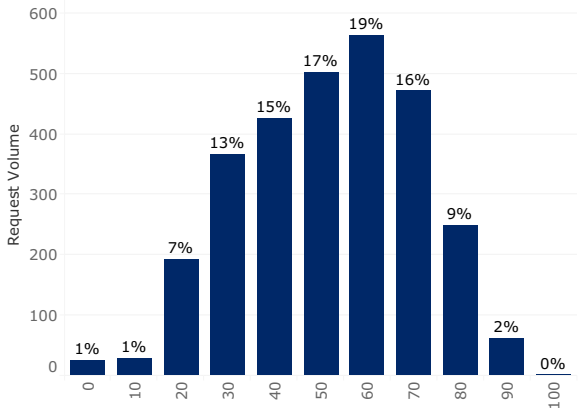
Weekly Request Volume Trend



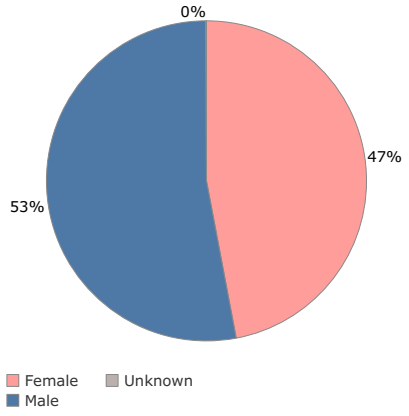
Race Demographics for Period



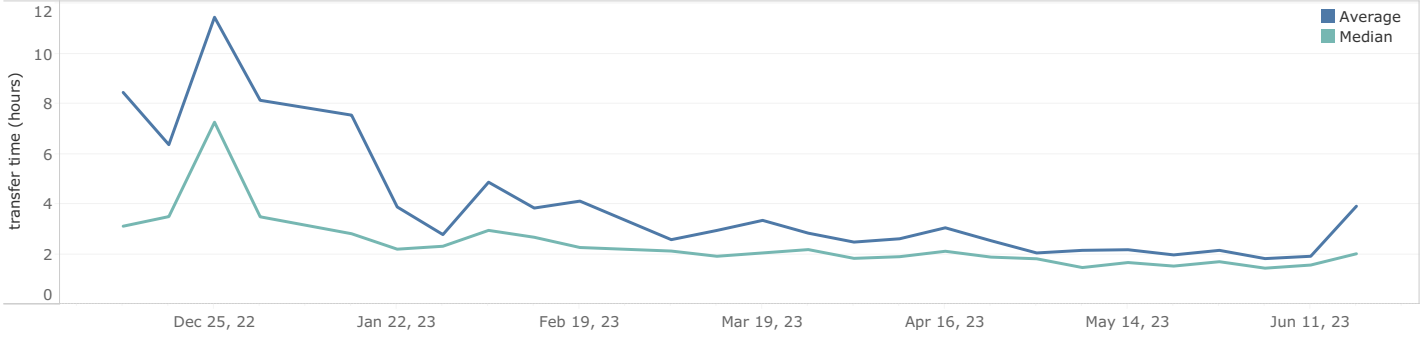
Age Demographics for Period



Gender Demographics for Period



Transfer Time (hours) by Level of Care - *(initial request to REACH until placement secured)*



Referring Regions for Transferred Cases Weekly Trend

