REACH
Resource Equity & Access Coordination Hub

AZ REACH Quarterly Report

6-30-2025

REACH
Resource Equity & Access Coordination Hub

AZ REACH Quarterly Report

Quarter 4, Year 2025

4-1-2025 to 6-30-2025

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REACH Summary of Operations
Q4 4/1/25 to 6/30/25

Participation Metrics

	Central	Northern	Southern	Western	Grand Total
Eligible Referring Locations	4	10	7	2	23
Referring Location Utilization	4	10	7	2	23
Utilization %	100%	100%	100%	100%	100%

Transfer Outcome Metrics

	Central	Northern	Southern	Western	Grand Total
% Total Requests by Region	32%	42%	21%	5%	100%
Requested Transfer Volume	520	688	343	89	1,640
Accepted Transfer Volume	466	602	312	81	1,461
% Transfers Accepted	90%	88%	91%	91%	89%
Median Time to Secure Placement (hour)	1.4	1.5	1.2	1.0	1.4
Median Time to Depart (hour)	1.2	1.9	1.8	1.4	1.6
Median ED Hold Time (hour)	2.7	3.9	3.4	2.6	3.2
Median # Attempted Locations	2	3	2	2	2
Max # Attempted Locations	13	16	9	6	16
# Canceled Requests	54	86	31	8	179
% Canceled Requests	10%	13%	9%	9%	11%

Definitions: Time to Secure Placement - initial REACH request to placement secured; Time to Depart - placement secured to patient depart; ED Hold - initial REACH request to patient depart

Canceled Request Reasons

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Physician Consult Only	24	44%	44	51%	13	42%	4	50%	85	47%
Patient Left AMA	13	24%	16	19%	4	13%	3	38%	36	20%
Referring System Admitted Patient	8	15%	15	17%	7	23%	1	13%	31	17%
Discharged Home or Lower Level of Care	9	17%	6	7%	5	16%			20	11%
Patient/Family/MD Refused			3	3%	1	3%			4	2%
Patient Expired			2	2%	1	3%			3	2%

Requested Reasons for Transfer

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Service Line / Specialty Not Available	507	98%	647	94%	337	98%	86	97%	1,577	96%
Disaster Transfer			26	4%					26	2%
Higher Level of Care	5	1%	6	1%	2	1%	3	3%	16	1%
Consultation	2	0%	4	1%	3	1%			9	1%
Capacity	1	0%	4	1%	1	0%			6	0%
Continuity of Care	3	1%	1	0%					4	0%
Patient / Family Request	2	0%							2	0%

Top 20 Requested Medical Specialties

	Central	Northern	Southern	Western	Statewide
Cardiology	80 (15%)	99 (14%)	65 (19%)	15 (17%)	259 (16%)
GI - General	51 (10%)	105 (15%)	19 (6%)	8 (9%)	183 (11%)
General Surgery	52 (10%)	44 (6%)	39 (11%)	11 (12%)	146 (9%)
Pulmonology	38 (7%)	39 (6%)	35 (10%)	6 (7%)	118 (7%)
Orthopedics	19 (4%)	49 (7%)	21 (6%)	4 (4%)	93 (6%)
Urology	34 (7%)	32 (5%)	24 (7%)	1 (1%)	91 (6%)
Neurology-General	28 (5%)	47 (7%)	9 (3%)		84 (5%)
Nephrology	22 (4%)	32 (5%)	16 (5%)	6 (7%)	76 (5%)
Neurosurgery	24 (5%)	29 (4%)	11 (3%)	3 (3%)	67 (4%)
Neurology-Stroke Intervention	24 (5%)	23 (3%)	12 (3%)	4 (4%)	63 (4%)
Trauma	23 (4%)	29 (4%)	5 (1%)		57 (3%)
Hepatology	12 (2%)	19 (3%)	7 (2%)	4 (4%)	42 (3%)
GI - Complex (ERCP, EUS, etc.)	11 (2%)	17 (2%)	12 (3%)	1 (1%)	41 (3%)
Podiatry	13 (3%)	10 (1%)	10 (3%)	2 (2%)	35 (2%)
ENT	9 (2%)	12 (2%)	7 (2%)	2 (2%)	30 (2%)
Hand	18 (3%)	6 (1%)	5 (1%)		29 (2%)
Vascular Surgery	11 (2%)	8 (1%)	8 (2%)		27 (2%)
Internal Medicine (Medical)	1 (0%)	12 (2%)	4 (1%)	4 (4%)	21 (1%)
Endocrine	3 (1%)	11 (2%)	2 (1%)	3 (3%)	19 (1%)
Oncology/Hematology	5 (1%)	8 (1%)	1 (0%)	3 (3%)	17 (1%)
All Other Specialties	42 (8%)	57 (8%)	31 (9%)	12 (13%)	142 (9%)

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REACH Summary of Operations
Q4 4/1/25 to 6/30/25

Transferred Levels of Care

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	ED	5	1%	13	2%	5	2%	1	1%	24	2%
	Trauma	1	0%			1	0%			2	0%
	Gen Peds	4	1%	6	1%	10	3%	1	1%	21	1%
	OB Triage/L&D							1	1%	1	0%
	PICU			3	0%	3	1%			6	0%
	Total	10	2%	23	4%	19	6%	3	4%	55	4%
Adults	Tele/PCU	185	40%	223	37%	70	22%	29	36%	507	35%
	Med Surg	158	34%	176	29%	68	22%	15	19%	417	29%
	ED	31	7%	61	10%	124	40%	19	23%	235	16%
	ICU	64	14%	109	18%	25	8%	12	15%	210	14%
	Trauma	13	3%	6	1%	2	1%			21	1%
	Gen Peds							1	1%	1	0%
	OB Triage/L&D	2	0%	3	0%	4	1%	2	2%	11	1%
	Total	456	98%	579	96%	293	94%	78	96%	1,406	96%

Transfer Time (hours) by Level of Care - *(initial request to REACH until placement secured)*

		Central		Northern		Southern		Western		Grand Total	
		Median	Average	Median	Average	Median	Average	Median	Average	Median	Average
Peds	Gen Peds	1.5	1.4	1.1	1.1	1.0	1.5	2.2	2.2	1.3	1.4
	PICU			0.6	0.6	1.6	2.3			1.0	1.4
	ED	0.2	0.3	0.4	0.4	0.4	0.5	0.9	0.9	0.4	0.4
	Trauma	0.2	0.2			0.2	0.2			0.2	0.2
	Total	0.4	0.7	0.5	0.6	0.9	1.3	1.5	1.5	0.6	0.9
Adults	Med Surg	1.7	2.9	1.8	2.7	2.1	3.5	1.2	2.0	1.8	2.9
	Tele/PCU	1.4	2.1	1.6	2.6	1.8	2.6	1.1	1.3	1.5	2.4
	ICU	1.6	1.8	1.4	1.9	1.5	2.0	1.0	1.2	1.4	1.8
	Gen Peds							4.5	4.5	4.5	4.5
	OB Triage/L&D	0.6	0.6	1.9	1.4	0.6	0.7	0.9	0.9	0.7	0.9
	ED	0.8	1.6	0.8	2.0	0.6	0.9	0.9	1.3	0.7	1.3
	Trauma	0.4	0.5	0.5	0.6	0.3	0.3			0.4	0.5
	Total	1.4	2.3	1.5	2.4	1.3	2.0	1.0	1.5	1.4	2.2
		1.4	2.2	1.5	2.3	1.3	2.0	1.0	1.5	1.4	2.2

Patient Demographics - Race

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
American Indian/Alaska Native	282	54%	527	77%	74	22%	69	78%	952	58%
White/Caucasian	194	37%	86	13%	86	25%	8	9%	374	23%
Unknown	31	6%	55	8%	78	23%	9	10%	173	11%
Hispanic	7	1%	15	2%	98	29%	3	3%	123	8%
>1 Race Identified	4	1%			5	1%			9	1%
Black/African American			4	1%	1	0%			5	0%
Native Hawaiian/Pacific Island..	2	0%	1	0%					3	0%
Asian					1	0%			1	0%

Patient Demographics - Age

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	0	7	1%	21	3%	11	3%	4	4%	43	3%
	10	3	1%	6	1%	10	3%			19	1%
	Total	10	2%	27	4%	21	6%	4	4%	62	4%
Adults	10	6	1%	9	1%	3	1%	2	2%	20	1%
	20	40	8%	55	8%	19	6%	8	9%	122	7%
	30	67	13%	97	14%	30	9%	13	15%	207	13%
	40	77	15%	90	13%	38	11%	14	16%	219	13%
	50	88	17%	90	13%	43	13%	19	21%	240	15%
	60	102	20%	136	20%	74	22%	9	10%	321	20%
	70	66	13%	112	16%	77	22%	16	18%	271	17%
	80	55	11%	58	8%	30	9%	4	4%	147	9%
	90	9	2%	14	2%	8	2%			31	2%
	Total	510	98%	661	96%	322	94%	85	96%	1,578	96%

Patient Demographics - Gender

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	Female	4	1%	12	2%	12	3%	3	3%	31	2%
	Male	6	1%	15	2%	9	3%	1	1%	31	2%
Adults	Female	233	45%	311	45%	159	46%	47	53%	750	46%
	Male	277	53%	349	51%	163	48%	38	43%	827	50%

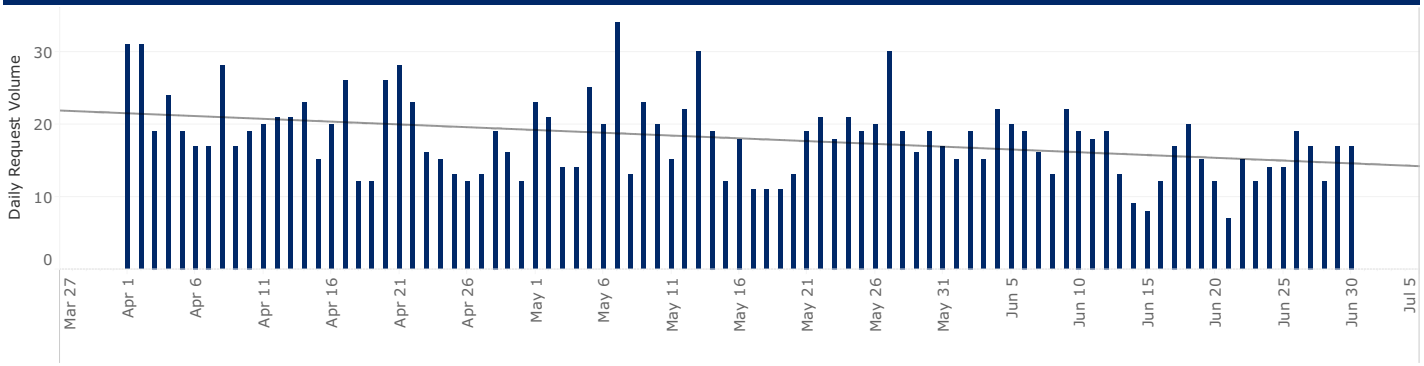
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REACH Summary of Operations
Q4 4/1/25 to 6/30/25

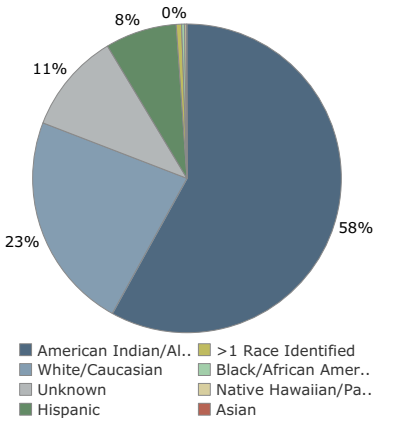
In and Out of Region Transfers by Referring Region

		Central	Northern	Southern	Western	Grand Total
Peds	In Region	100%	39%	42%	33%	51%
	Out of Region		61%	58%	67%	49%
Adults	In Region	98%	34%	85%	63%	67%
	Out of Region	2%	66%	15%	37%	33%

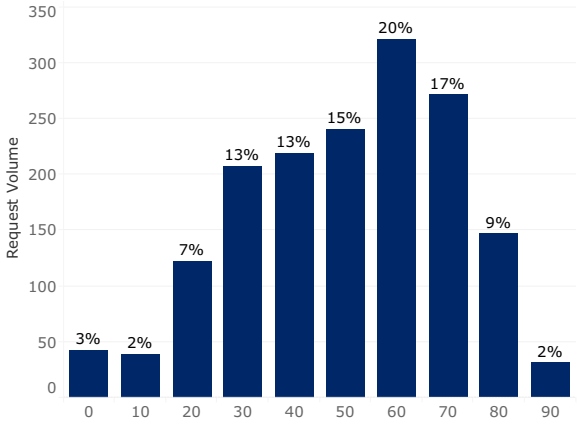
Daily Request Volume Trend



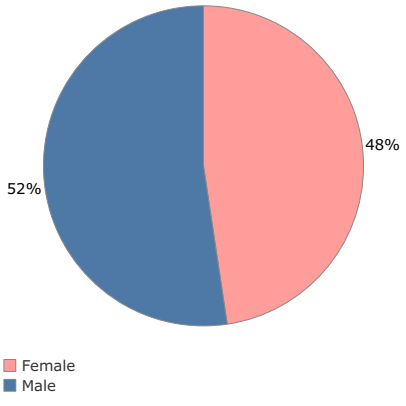
Race Demographics for Period



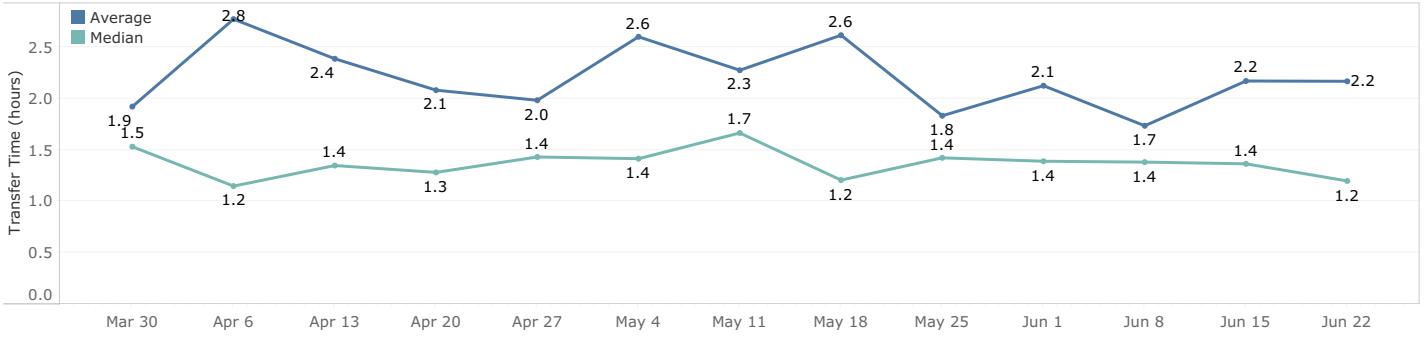
Age Demographics for Period



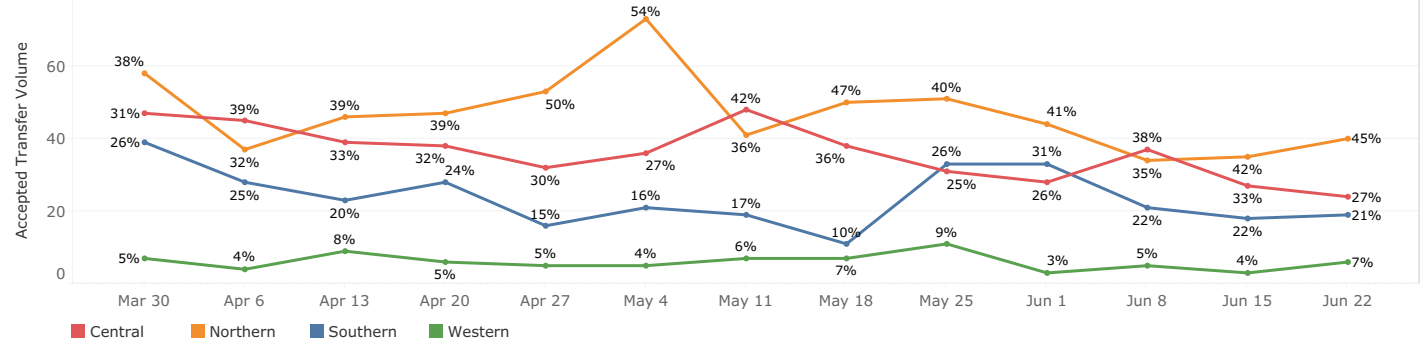
Gender Demographics for Period



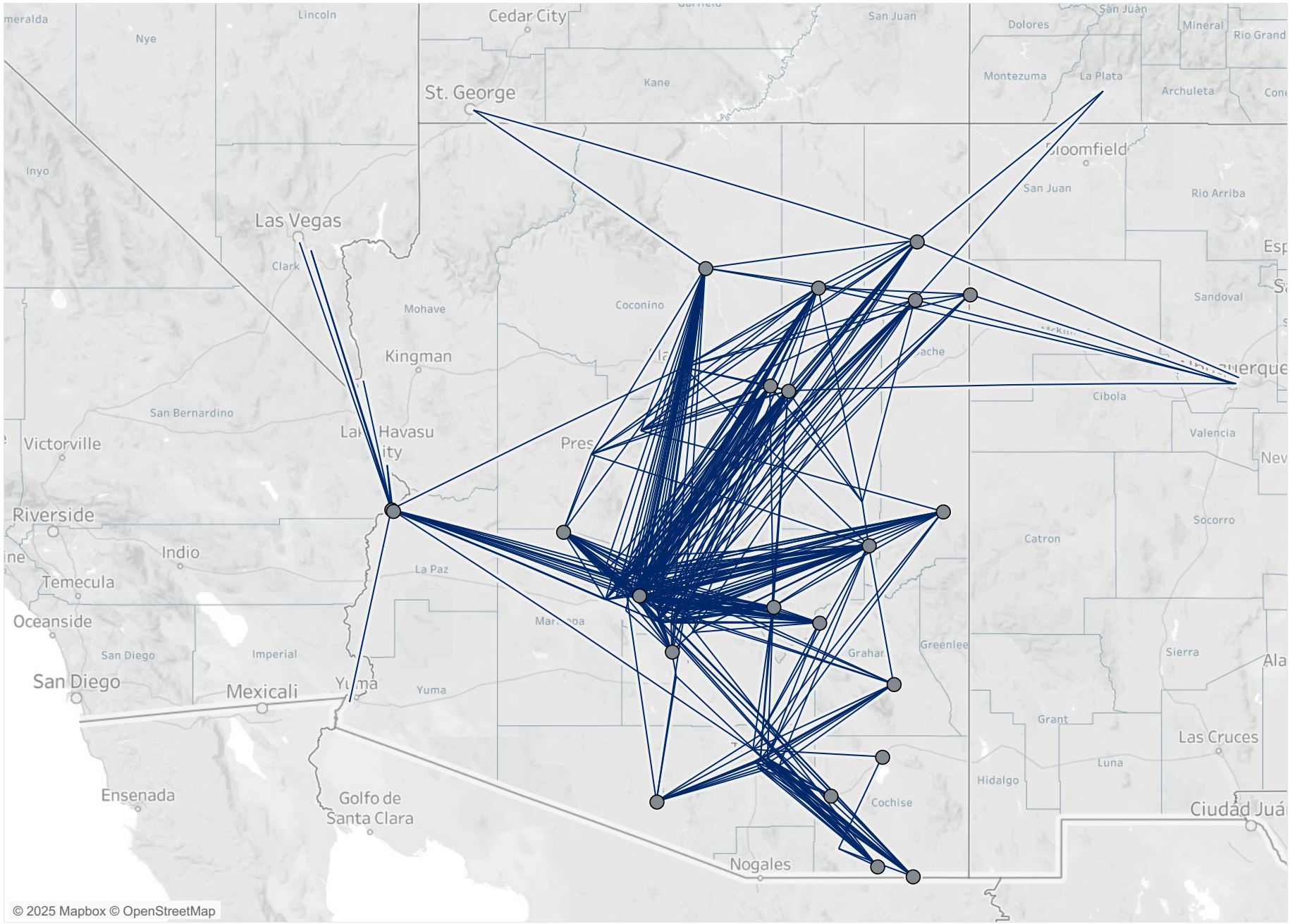
Transfer Time (hours) - *(initial request to REACH until placement secured)*



Referring Regions for Transferred Cases Weekly Trend



AZ REACH Transfer Patterns
For the Period 4/1/25 to 6/30/25



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AZ REACH Quarterly Report

YTD Quarter 4, Year 2025

7-1-2024 to 6-30-2025

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REACH Summary of Operations
YTD Q4 7/1/24 to 6/30/25

Participation Metrics

	Central	Northern	Southern	Western	Grand Total
Eligible Referring Locations	6	10	8	4	28
Referring Location Utilization	6	10	7	4	27
Utilization %	100%	100%	88%	100%	96%

Transfer Outcome Metrics

	Central	Northern	Southern	Western	Grand Total
% Total Requests by Region	30%	40%	23%	7%	100%
Requested Transfer Volume	2,182	2,962	1,662	514	7,320
Accepted Transfer Volume	1,966	2,639	1,502	449	6,556
% Transfers Accepted	90%	89%	90%	87%	90%
Median Time to Secure Placement (hour)	1.3	1.6	1.2	1.1	1.4
Median Time to Depart (hour)	1.3	1.9	1.8	1.6	1.6
Median ED Hold Time (hour)	2.8	4.0	3.4	3.0	3.3
Median # Attempted Locations	2	3	2	2	2
Max # Attempted Locations	13	23	18	17	23
# Canceled Requests	216	323	160	65	764
% Canceled Requests	10%	11%	10%	13%	10%

Definitions: Time to Secure Placement - initial REACH request to placement secured; Time to Depart - placement secured to patient depart; ED Hold - initial REACH request to patient depart

Canceled Request Reasons

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Physician Consult Only	103	48%	155	48%	67	42%	41	63%	366	48%
Patient Left AMA	47	22%	55	17%	38	24%	12	18%	152	20%
Referring System Admitted Patient	28	13%	63	20%	21	13%	3	5%	115	15%
Discharged Home or Lower Level of Care	28	13%	33	10%	27	17%	8	12%	96	13%
Patient/Family/MD Refused	4	2%	11	3%	3	2%	1	2%	19	2%
Patient Expired	5	2%	6	2%	4	3%			15	2%
Not stable for transfer	1	0%							1	0%

Requested Reasons for Transfer

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Service Line / Specialty Not Available	2,143	98%	2,818	95%	1,609	97%	500	97%	7,070	97%
Higher Level of Care	21	1%	63	2%	36	2%	10	2%	130	2%
Capacity	2	0%	40	1%	10	1%			52	1%
Disaster Transfer			26	1%					26	0%
Consultation	7	0%	10	0%	6	0%			23	0%
Continuity of Care	7	0%	3	0%	1	0%	2	0%	13	0%
Patient / Family Request	2	0%	1	0%					3	0%
Insurance			1	0%			2	0%	3	0%

Top 20 Requested Medical Specialties

	Central	Northern	Southern	Western	Statewide
Cardiology	385 (18%)	517 (17%)	309 (19%)	116 (23%)	1,327 (18%)
GI - General	206 (9%)	364 (12%)	124 (7%)	34 (7%)	728 (10%)
General Surgery	212 (10%)	215 (7%)	154 (9%)	59 (11%)	640 (9%)
Pulmonology	154 (7%)	209 (7%)	189 (11%)	38 (7%)	590 (8%)
Urology	141 (6%)	120 (4%)	96 (6%)	19 (4%)	376 (5%)
Neurology-General	101 (5%)	185 (6%)	70 (4%)	13 (3%)	369 (5%)
Neurology-Stroke Intervention	101 (5%)	162 (5%)	55 (3%)	24 (5%)	342 (5%)
Nephrology	99 (5%)	128 (4%)	88 (5%)	24 (5%)	339 (5%)
Orthopedics	72 (3%)	148 (5%)	65 (4%)	26 (5%)	311 (4%)
Neurosurgery	95 (4%)	105 (4%)	57 (3%)	19 (4%)	276 (4%)
Trauma	85 (4%)	101 (3%)	27 (2%)	13 (3%)	226 (3%)
Hepatology	57 (3%)	70 (2%)	40 (2%)	10 (2%)	177 (2%)
Podiatry	45 (2%)	50 (2%)	42 (3%)	12 (2%)	149 (2%)
Hand	75 (3%)	36 (1%)	25 (2%)	5 (1%)	141 (2%)
GI - Complex (ERCP, EUS, etc.)	41 (2%)	61 (2%)	30 (2%)	3 (1%)	135 (2%)
ENT	42 (2%)	52 (2%)	32 (2%)	5 (1%)	131 (2%)
Endocrine	24 (1%)	60 (2%)	38 (2%)	8 (2%)	130 (2%)
Vascular Surgery	48 (2%)	45 (2%)	22 (1%)	5 (1%)	120 (2%)
Internal Medicine (Medical)	16 (1%)	49 (2%)	25 (2%)	9 (2%)	99 (1%)
Oncology/Hematology	27 (1%)	36 (1%)	23 (1%)	12 (2%)	98 (1%)
All Other Specialties	156 (7%)	249 (8%)	151 (9%)	60 (12%)	616 (8%)

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REACH Summary of Operations
YTD Q4 7/1/24 to 6/30/25

Transferred Levels of Care

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	ED	20	1%	47	2%	13	1%	11	2%	91	1%
	Trauma	1	0%	3	0%	1	0%	1	0%	6	0%
	OB Triage/L&D	1	0%	1	0%	2	0%	1	0%	5	0%
	Gen Peds	11	1%	25	1%	24	2%	4	1%	64	1%
	PICU			12	0%	3	0%			15	0%
	Total	33	2%	89	3%	43	3%	17	4%	182	3%
Adults	Tele/PCU	799	41%	1,084	41%	354	24%	163	36%	2,400	37%
	Med Surg	683	35%	690	26%	302	20%	112	25%	1,787	27%
	ED	152	8%	243	9%	638	42%	83	18%	1,116	17%
	ICU	236	12%	473	18%	128	9%	57	13%	894	14%
	Trauma	55	3%	43	2%	23	2%	8	2%	129	2%
	OB Triage/L&D	3	0%	10	0%	12	1%	8	2%	33	1%
	Gen Peds			1	0%	1	0%	1	0%	3	0%
	PICU			1	0%					1	0%
	Total	1,933	98%	2,550	97%	1,459	97%	432	96%	6,374	97%

Median Transfer Time (hours) by Level of Care - *(initial request to REACH until placement secured)*

		Central	Northern	Southern	Western	Grand Total
Peds	PICU		1.0	1.6		1.3
	Gen Peds	1.4	1.3	1.1	2.1	1.2
	OB Triage/L&D	1.3	0.3	0.6	0.8	0.7
	ED	0.2	0.4	0.4	0.5	0.3
	Trauma	0.2	0.3	0.2	2.1	0.3
	Total	0.3	0.6	0.9	0.7	0.7
Adults	Med Surg	1.6	2.0	2.1	1.4	1.8
	Tele/PCU	1.2	1.7	1.9	1.2	1.5
	ICU	1.5	1.4	1.7	1.3	1.5
	PICU		1.1			1.1
	Gen Peds		1.1	1.1	4.5	1.1
	OB Triage/L&D	0.7	1.0	0.7	0.5	0.7
	ED	0.8	1.0	0.7	0.9	0.7
	Trauma	0.4	0.5	0.3	0.7	0.4
	Total	1.4	1.6	1.3	1.2	1.4
		1.3	1.6	1.2	1.1	1.4

Patient Demographics - Race

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
American Indian/Alaska Native	1,182	54%	2,317	78%	492	30%	318	62%	4,309	59%
White/Caucasian	728	33%	368	12%	432	26%	95	18%	1,623	22%
Unknown	222	10%	201	7%	356	21%	50	10%	829	11%
Hispanic	36	2%	44	1%	354	21%	39	8%	473	6%
Black/African American	4	0%	20	1%	13	1%	8	2%	45	1%
>1 Race Identified	6	0%	2	0%	9	1%	2	0%	19	0%
Native Hawaiian/Pacific Island..	4	0%	7	0%	5	0%	2	0%	18	0%
Asian			3	0%	1	0%			4	0%

Patient Demographics - Age

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	0	20	1%	59	2%	32	2%	13	3%	124	2%
	10	15	1%	44	1%	19	1%	10	2%	88	1%
	Total	35	2%	103	3%	51	3%	23	4%	212	3%
Adults	10	20	1%	35	1%	23	1%	15	3%	93	1%
	20	143	7%	211	7%	84	5%	54	11%	492	7%
	30	289	13%	439	15%	147	9%	58	11%	933	13%
	40	297	14%	425	14%	182	11%	65	13%	969	13%
	50	356	16%	435	15%	213	13%	96	19%	1,100	15%
	60	432	20%	560	19%	396	24%	80	16%	1,468	20%
	70	352	16%	451	15%	352	21%	76	15%	1,231	17%
	80	226	10%	239	8%	183	11%	42	8%	690	9%
	90	32	1%	64	2%	30	2%	5	1%	131	2%
	100					1	0%			1	0%
	Total	2,147	98%	2,859	97%	1,611	97%	491	96%	7,108	97%

Patient Demographics - Gender

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	Female	13	1%	50	2%	24	1%	10	2%	97	1%
	Male	22	1%	53	2%	27	2%	13	3%	115	2%
Adults	Female	1,026	47%	1,297	44%	788	47%	272	53%	3,383	46%
	Male	1,120	51%	1,561	53%	823	50%	219	43%	3,723	51%

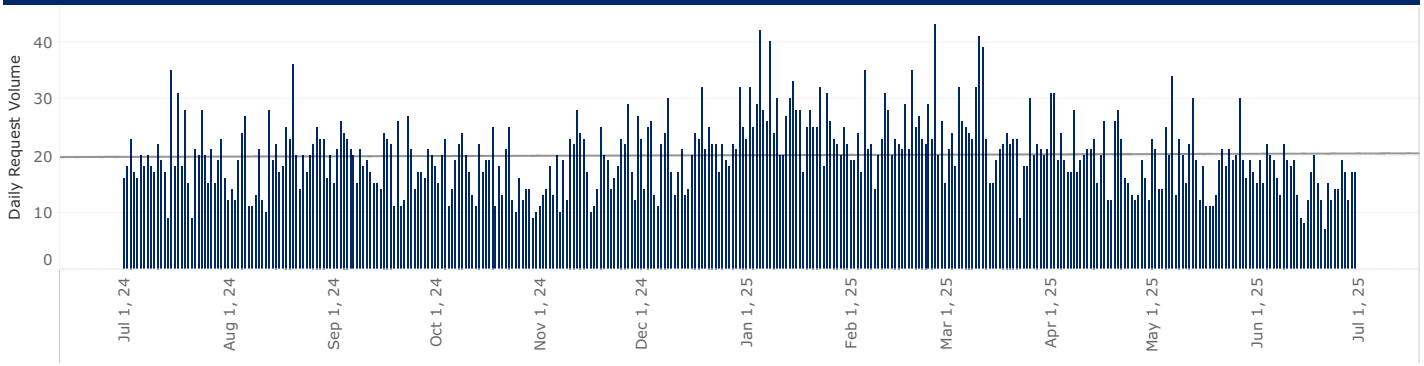
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REACH Summary of Operations
YTD Q4 7/1/24 to 6/30/25

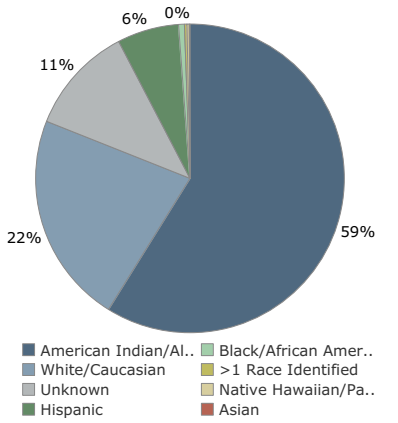
In and Out of Region Transfers by Referring Region

		Central	Northern	Southern	Western	Grand Total
Peds	In Region	100%	38%	51%	6%	49%
	Out of Region		62%	49%	94%	51%
Adults	In Region	99%	31%	81%	44%	64%
	Out of Region	1%	69%	19%	56%	36%

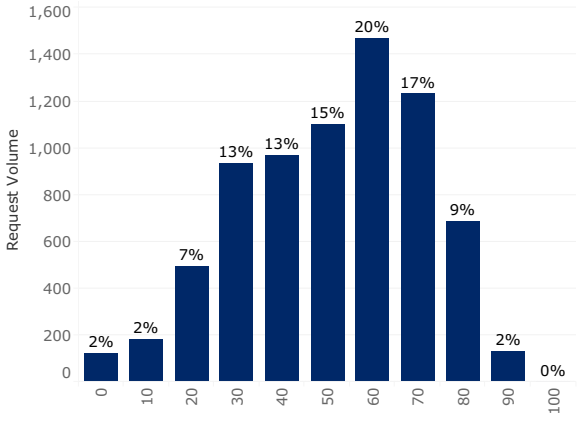
Daily Request Volume Trend



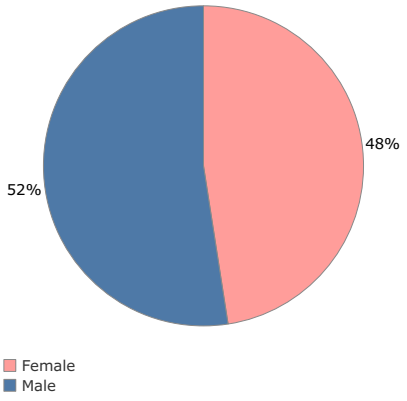
Race Demographics for Period



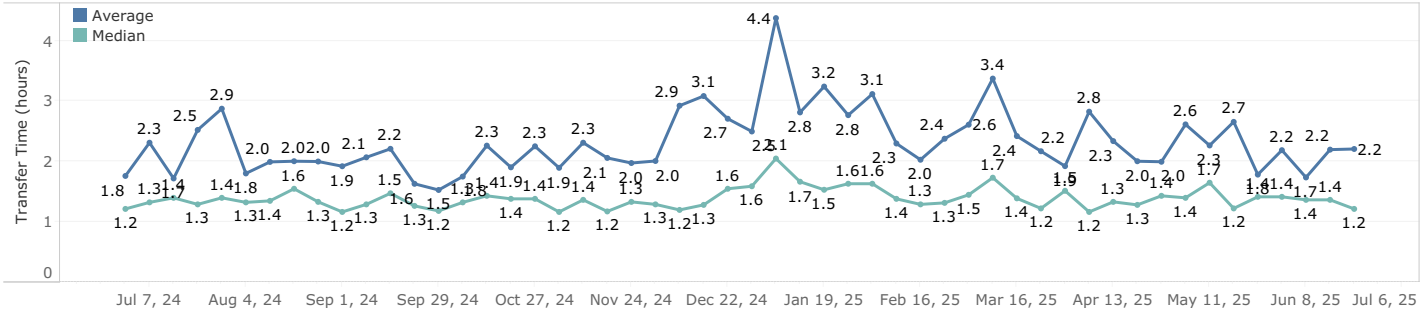
Age Demographics for Period



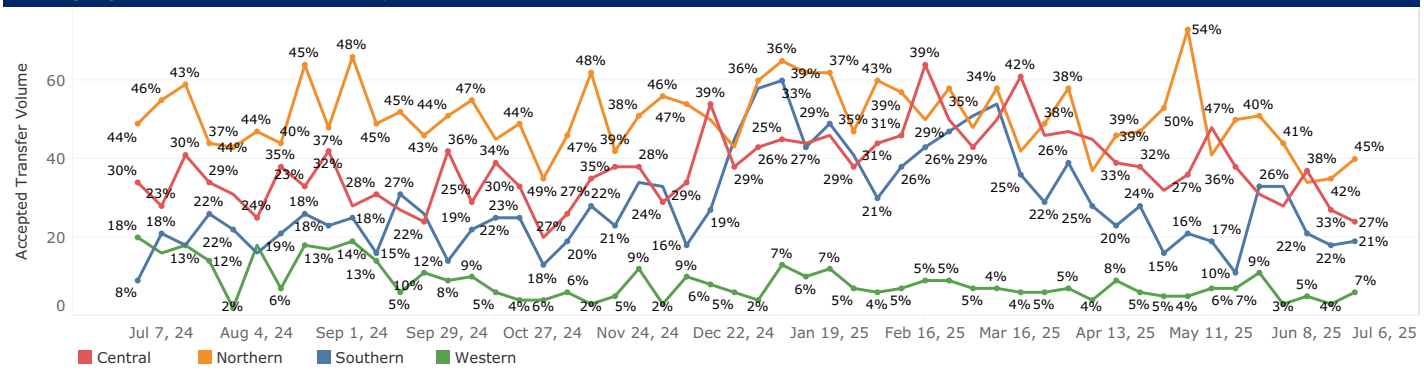
Gender Demographics for Period



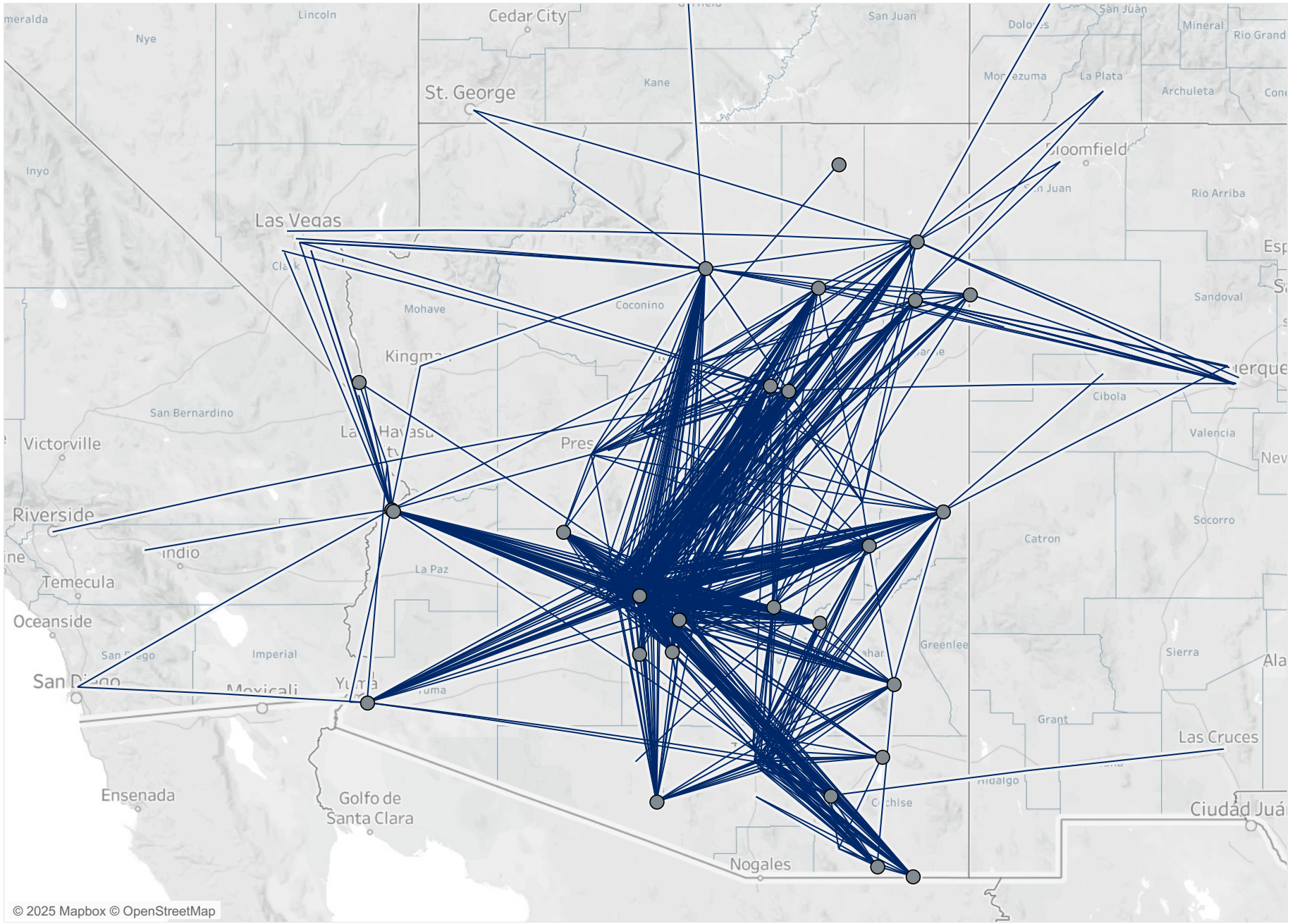
Transfer Time (hours) - *(initial request to REACH until placement secured)*



Referring Regions for Transferred Cases Weekly Trend



AZ REACH Transfer Patterns
For the Period 7/1/24 to 6/30/25



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AZ REACH Program to Date

Quarter 4, Year 2025

12-13-2022 to 6-30-2025

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REACH Summary of Operations
Program to Date 12/13/22 to 6/30/25

Participation Metrics

	Central	Northern	Southern	Western	Grand Total
Eligible Referring Locations	6	10	8	4	28
Referring Location Utilization	6	10	7	4	27
Utilization %	100%	100%	88%	100%	96%

Transfer Outcome Metrics

	Central	Northern	Southern	Western	Grand Total
% Total Requests by Region	33%	38%	21%	8%	100%
Requested Transfer Volume	5,914	6,686	3,786	1,366	17,752
Accepted Transfer Volume	5,360	5,963	3,465	1,192	15,980
% Transfers Accepted	91%	89%	92%	87%	90%
Median Time to Secure Placement (hour)	1.4	1.7	1.4	1.1	1.5
Median Time to Depart (hour)	1.3	1.9	1.7	1.8	1.6
Median ED Hold Time (hour)	2.8	4.0	3.2	3.2	3.3
Median # Attempted Locations	2	3	3	2	3
Max # Attempted Locations	25	26	31	31	31
# Canceled Requests	554	723	321	174	1,772
% Canceled Requests	9%	11%	8%	13%	10%

Definitions: Time to Secure Placement - initial REACH request to placement secured; Time to Depart - placement secured to patient depart; ED Hold - initial REACH request to patient depart

Canceled Request Reasons

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Physician Consult Only	219	40%	275	38%	112	35%	74	43%	680	38%
Patient Left AMA	136	25%	132	18%	73	23%	48	28%	389	22%
Discharged Home or Lower Level of Care	104	19%	101	14%	70	22%	31	18%	306	17%
Referring System Admitted Patient	71	13%	164	23%	50	16%	13	7%	298	17%
Patient/Family/MD Refused	12	2%	27	4%	10	3%	7	4%	56	3%
Patient Expired	9	2%	12	2%	6	2%	1	1%	28	2%
Weather Prohibits Safe Transfer	1	0%	12	2%					13	1%
Not stable for transfer	2	0%							2	0%

Requested Reasons for Transfer

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Service Line / Specialty Not Available	5,711	97%	6,313	94%	3,602	95%	1,327	97%	16,953	95%
Higher Level of Care	165	3%	228	3%	145	4%	31	2%	569	3%
Capacity	6	0%	80	1%	23	1%			109	1%
Consultation	14	0%	21	0%	12	0%	2	0%	49	0%
Disaster Transfer	1	0%	32	0%					33	0%
Continuity of Care	10	0%	6	0%	2	0%	3	0%	21	0%
Patient / Family Request	7	0%	3	0%	2	0%	1	0%	13	0%
Insurance			3	0%			2	0%	5	0%

Top 20 Requested Medical Specialties

	Central	Northern	Southern	Western	Statewide
Cardiology	1,106 (19%)	1,307 (20%)	693 (18%)	282 (21%)	3,388 (19%)
GI - General	552 (9%)	840 (13%)	303 (8%)	85 (6%)	1,780 (10%)
General Surgery	630 (11%)	466 (7%)	341 (9%)	158 (12%)	1,595 (9%)
Pulmonology	383 (6%)	500 (7%)	418 (11%)	122 (9%)	1,423 (8%)
Neurology-General	238 (4%)	420 (6%)	189 (5%)	45 (3%)	892 (5%)
Urology	339 (6%)	253 (4%)	194 (5%)	71 (5%)	857 (5%)
Nephrology	250 (4%)	280 (4%)	221 (6%)	52 (4%)	803 (5%)
Neurology-Stroke Intervention	240 (4%)	354 (5%)	113 (3%)	62 (5%)	769 (4%)
Orthopedics	254 (4%)	289 (4%)	141 (4%)	57 (4%)	741 (4%)
Neurosurgery	198 (3%)	207 (3%)	104 (3%)	39 (3%)	548 (3%)
Trauma	202 (3%)	173 (3%)	58 (2%)	51 (4%)	484 (3%)
Internal Medicine (Medical)	87 (1%)	181 (3%)	113 (3%)	22 (2%)	403 (2%)
Hepatology	104 (2%)	166 (2%)	89 (2%)	33 (2%)	392 (2%)
Podiatry	169 (3%)	81 (1%)	98 (3%)	22 (2%)	370 (2%)
Endocrine	96 (2%)	130 (2%)	97 (3%)	30 (2%)	353 (2%)
GI - Complex (ERCP, EUS, etc.)	100 (2%)	158 (2%)	76 (2%)	11 (1%)	345 (2%)
Hand	199 (3%)	71 (1%)	51 (1%)	15 (1%)	336 (2%)
ENT	117 (2%)	112 (2%)	66 (2%)	25 (2%)	320 (2%)
Vascular Surgery	97 (2%)	92 (1%)	46 (1%)	15 (1%)	251 (1%)
Oncology/Hematology	85 (1%)	90 (1%)	44 (1%)	28 (2%)	247 (1%)
All Other Specialties	468 (8%)	516 (8%)	331 (9%)	141 (10%)	1,456 (8%)

REACH
Resource Equity & Access Coordination Hub

REACH Summary of Operations
Program to Date 12/13/22 to 6/30/25

Transferred Levels of Care

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	ED	52	1%	63	1%	22	1%	38	3%	175	1%
	Trauma	3	0%	4	0%	1	0%	3	0%	11	0%
	Gen Peds	25	0%	48	1%	62	2%	10	1%	145	1%
	OB Triage/L&D	1	0%	1	0%	3	0%	1	0%	6	0%
	PICU	1	0%	25	0%	16	0%	3	0%	45	0%
	NICU					1	0%	1	0%	2	0%
	Total	82	2%	142	2%	105	3%	56	5%	385	2%
Adults	Tele/PCU	2,081	39%	2,485	42%	861	25%	435	36%	5,862	37%
	Med Surg	1,829	34%	1,507	25%	748	22%	282	24%	4,366	27%
	ED	599	11%	605	10%	1,342	39%	243	20%	2,789	17%
	ICU	593	11%	1,103	18%	342	10%	118	10%	2,156	13%
	Trauma	162	3%	97	2%	48	1%	36	3%	343	2%
	Gen Peds			1	0%	1	0%	1	0%	3	0%
	OB Triage/L&D	7	0%	14	0%	17	0%	18	2%	56	0%
	PICU			2	0%			1	0%	3	0%
	Total	5,278	98%	5,821	98%	3,360	97%	1,136	95%	15,595	98%

Median Transfer Time (hours) by Level of Care - *(initial request to REACH until placement secured)*

		Central	Northern	Southern	Western	Grand Total
Peds	PICU	0.6	1.0	1.6	1.1	1.1
	Gen Peds	1.2	1.1	0.9	2.1	1.1
	NICU			0.0	1.9	0.9
	ED	0.3	0.3	0.4	0.4	0.3
	OB Triage/L&D	1.3	0.3	0.7	0.8	0.8
	Trauma	0.3	0.7	0.2	0.2	0.3
	Total	0.4	0.7	0.9	0.5	0.7
Adults	Med Surg	1.7	2.0	2.2	1.5	1.9
	ICU	1.6	1.7	1.8	1.4	1.7
	Tele/PCU	1.4	1.9	1.9	1.3	1.7
	PICU		1.4		0.5	1.1
	Gen Peds		1.1	1.1	4.5	1.1
	ED	1.0	1.2	0.8	0.9	0.9
	OB Triage/L&D	0.7	1.0	0.7	0.5	0.7
	Trauma	0.4	0.6	0.4	0.5	0.5
	Total	1.5	1.8	1.4	1.2	1.6
		1.4	1.7	1.4	1.1	1.5

Patient Demographics - Race

	Central		Northern		Southern		Western		Grand Total	
	#	%	#	%	#	%	#	%	#	%
American Indian/Alaska Native	3,358	57%	5,368	80%	1,415	37%	665	49%	10,806	61%
White/Caucasian	1,576	27%	755	11%	999	26%	381	28%	3,711	21%
Unknown	757	13%	372	6%	594	16%	144	11%	1,867	11%
Hispanic	150	3%	113	2%	719	19%	144	11%	1,126	6%
Black/African American	40	1%	52	1%	24	1%	16	1%	132	1%
>1 Race Identified	22	0%	11	0%	25	1%	13	1%	71	0%
Native Hawaiian/Pacific Island..	8	0%	10	0%	8	0%	3	0%	29	0%
Asian	3	0%	5	0%	2	0%			10	0%

Patient Demographics - Age

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	0	48	1%	100	1%	73	2%	32	2%	253	1%
	10	40	1%	65	1%	42	1%	35	3%	182	1%
	Total	88	1%	165	2%	115	3%	67	5%	435	2%
Adults	10	60	1%	68	1%	37	1%	31	2%	196	1%
	20	469	8%	452	7%	210	6%	124	9%	1,255	7%
	30	810	14%	1,009	15%	372	10%	157	11%	2,348	13%
	40	849	14%	996	15%	462	12%	173	13%	2,480	14%
	50	974	16%	1,054	16%	537	14%	209	15%	2,774	16%
	60	1,064	18%	1,235	18%	862	23%	214	16%	3,376	19%
	70	950	16%	1,017	15%	732	19%	235	17%	2,934	17%
	80	555	9%	535	8%	382	10%	138	10%	1,610	9%
	90	92	2%	152	2%	72	2%	17	1%	333	2%
	100	1	0%	1	0%	3	0%	1	0%	6	0%
	Total	5,824	99%	6,520	98%	3,670	97%	1,299	95%	17,314	98%

Patient Demographics - Gender

		Central		Northern		Southern		Western		Grand Total	
		#	%	#	%	#	%	#	%	#	%
Peds	Female	44	1%	70	1%	50	1%	21	2%	185	1%
	Male	44	1%	95	1%	65	2%	46	3%	250	1%
Adults	Female	2,774	47%	3,025	45%	1,789	47%	707	52%	8,295	47%
	Male	3,047	52%	3,494	52%	1,882	50%	591	43%	9,014	51%

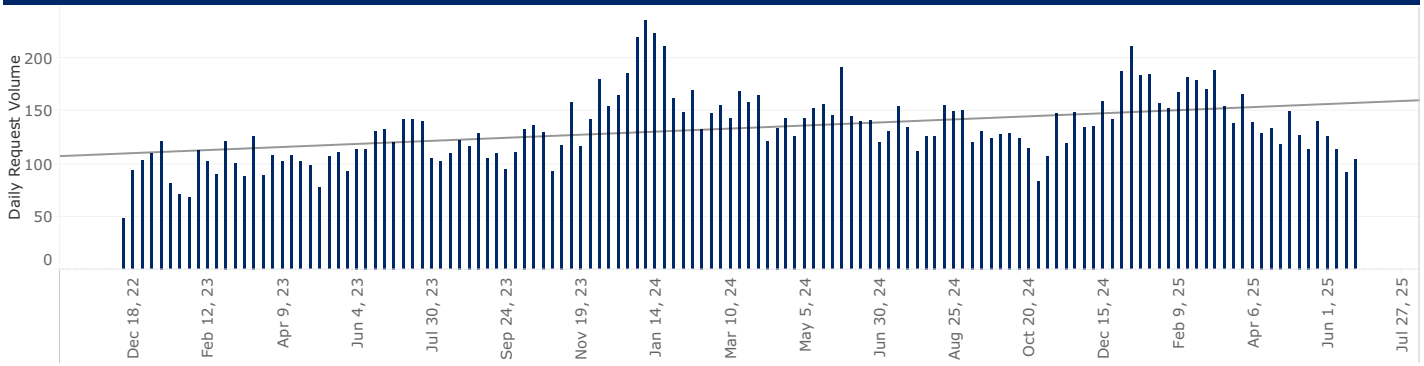
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REACH Summary of Operations
Program to Date 12/13/22 to 6/30/25

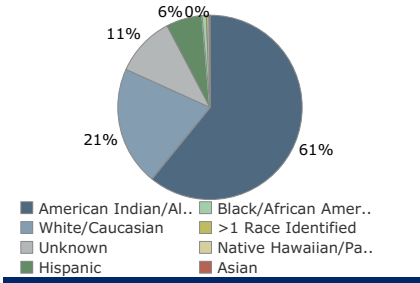
In and Out of Region Transfers by Referring Region

		Central	Northern	Southern	Western	Grand Total
Peds	In Region	98%	37%	20%	2%	40%
	Out of Region	2%	63%	80%	98%	60%
Adults	In Region	98%	25%	70%	24%	59%
	Out of Region	2%	75%	30%	76%	41%

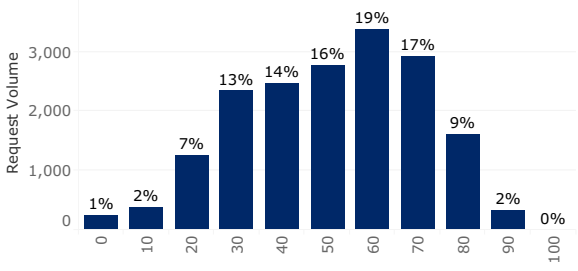
Weekly Request Volume Trend



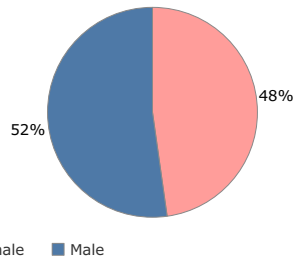
Race Demographics for Period



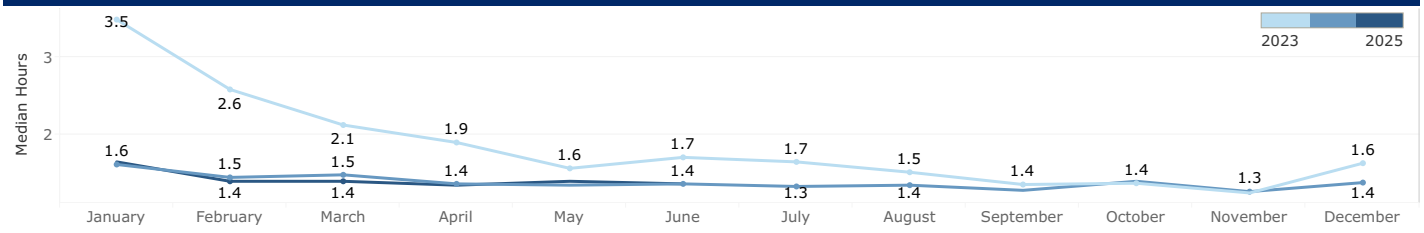
Age Demographics for Period



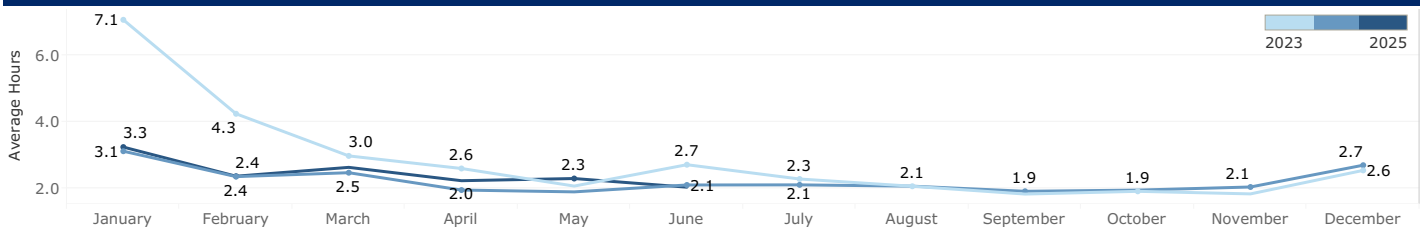
Gender Demographics for Period



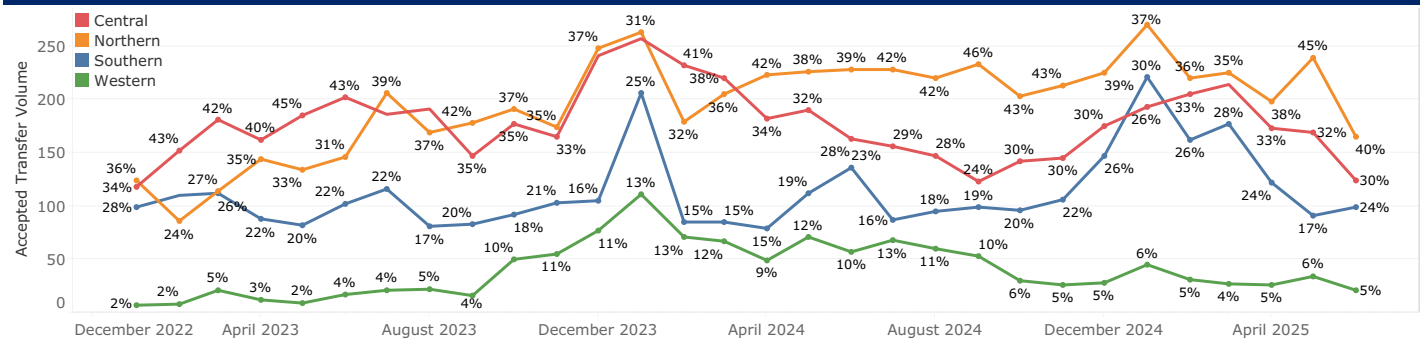
Median Transfer Time (hours) - *(initial request to REACH until placement secured)*



Average Transfer Time (hours)



Referring Regions for Transferred Cases Monthly Trend



AZ REACH Transfer Patterns
For the Period 12/13/22 to 6/30/25

