

AZ REACH 2024-25 SURVEY RESULTS:

STATEMENTS

1 = Strongly Disagree 5 = Neutral 10 = Strongly Agree

AZ REACH expedites inter-facility transfers for my patients.

9.0

AZ REACH provides a beneficial service to our hospital & patients.

9.3

AZ REACH saves clinician and hospital staff time.

9.1

AZ REACH allows providers to spend more time at the bedside on patient care.

9.3

The retrospective data that AZ REACH provides to our hospital regarding transfers is helpful.

8.5

AZ REACH staff are professional and helpful.

9.7

Feedback

"This is an ESSENTIAL service for our rural and native healthcare facilities. It's not clear to me how we could function without it, and particularly since we use this service when the situation is the most challenging."

"Frees me up to see patients while transfer calls are being done"

"You guys are so wonderful and really make a difference in the care patients at our facility receive."

"Thank you for all your help."

"Your team ROCKS and is so valuable to us!"

"I love that REACH helps the "little guys" that are not part of a big conglomerate find beds in the high transfer times, we are not stuck waiting days for critical patients to be transferred because the other hospitals are transferring between themselves."